

La Tavola s.r.l.	101_POLICY OF QUALITY AND ENVIRONMENT	Rev. number	Rev. 1
		Rev. Date	21/10/2024

The company is conscious of challenges and opportunities that the market requires every day and, to face challenges, quick and successful decisions are needed.

To achieve the effectiveness and the company efficiency means to overcome the challenges and identify the opportunities.

In this way, the Organization has decided to create a quality system compliant to the international standards ISO 9001:2015 and ISO 14001:2015 that allows to provide a major efficiency and a better predisposition to demonstrate its own ability in provide goods that satisfy the customer requirements and the applicable mandatory requirements, to grow the customer satisfaction, to protect the environment and prevent pollution, to face risks and opportunities associated to its context and goals.

In the planning of its Management System our company has considered:

- The Organizational Context, through the identification of internal and external factors that could have an impact to the achievement of goals
- Understanding of needs and expectations of the stakeholders for the Quality and Environment Management System
- Identification of the company's field of application: "Design and manufacturing of furniture for kitchens, bars, restaurants and collective catering. Trading of cutlery, tableware and porcelain accessories".
- Identification of Risks and Opportunities, considering the Organizational Context and the stakeholders' needs and expectations, for every process related to the goods/services mentioned in the field of application.
- The company is committed in the application inside of its System of the principles based on the Sustainable Development contained in the "Agenda 2030" (developed in the 25 September 2015 in occasion of the United Nations Organizations General Assembly) aimed to mitigate the climate changes and implement the processes required for the adaptation to the climate changes.
- It is committed in the implementation and improvement of its activities, goods, and services for the safeguard of the environment, promoting the prevention of pollution through a system of tracking and reduction of consumption, considering even climate changes.
- It keeps the focus on prevention of risks and incidents that could have an impact on the Health and Safety of its employees, providing a periodical process of evaluation of risks and dangers by the definition and implementation of prevention and protection's measures on every activity of the company
- It has identified every possible emergency and maintains a proper action plan.

Our Management, to demonstrate the constant commitment towards the improvement and customer's satisfaction, has determined the following goals:

- Investment on necessities resources and tools in compliance with the requirements for the final product
- Constant tracking of deadlines for machinery and equipment control
- Constant updates on laws and applicable regulations
- Choice of qualified suppliers to answer at the final requirements requested by the customer
- Control of staff qualifications
- Constant training of the employees on issues about Environment, Health and Safety at work, to guarantee the regular course of construction activities to protect the employees' health in the interest of the stakeholders

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- Implementation of advanced systems to safeguard the company Know-how, through Antivirus and daily back up of data
- Tracking of Quality-Environment System efficiency through an annual revision made by the Management and "Internal Audits" programmed and performed during the year by qualified staff
- Ongoing tracking of customer's satisfaction grade

The integrated management System, kept constantly updated, enables the control of product's quality and the managing of all the business processes to mitigate the impacts on the environment arising from its activities, products, and services.

Our company is committed to make a periodical revision of the Policy during the Management Review, providing it to the stakeholders and inside of the Organization.

Vercelli (VC) 21/10/2024

The Management

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