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| La Tavola srl | 101_ QUALITY POLICY | Revision number | Rev. 0 |
| | | Revision date | 05/09/2022 |

The company is aware of the challenges and opportunities that the market imposes, and meeting the challenges requires quick and successful decisions.

Pursuing business effectiveness and efficiency means overcoming challenges and identifying opportunities. It is in this perspective that La Tavola has decided to adopt a quality system that conforms to the ISO 9001:2015 international standards to ensure greater internal efficiency and a better predisposition to demonstrate its ability to provide products that meet customer requirements and applicable mandatory requirements, to increase customer satisfaction, and to address risks and opportunities associated with its context and objectives.

In planning its Management System, Our Company has considered:

- Organisational context, by determining the internal and external factors that may influence the ability to achieve results
- Understanding the needs and expectations of the Interested Parties for the Quality Management System. Quality Management System
- Determination of its Field of Application: "Design and manufacture of furniture for the kitchen, bar, hotel and collective catering. Marketing of cutlery accessories, tableware and porcelain."
- Determination of Risks and Opportunities considering Organisational Context and Needs and Expectations of stakeholders, for each process related to the products/services in the Scope. Application.

Our Management, in order to demonstrate its constant commitment to improvement and customer satisfaction, has established the following specific objectives:

- Investing in the necessary resources and means to meet the requirements for the end product
- Constant monitoring of deadlines for control of means and equipment
- Constant updating on applicable laws and regulations
- Selection of Qualified Suppliers to meet the customer's final requirements
- Control of personnel qualifications
- Constant training of employees on Health and Safety at Work Safety at Work, so as to ensure the smooth running of site activities, and thus safeguard the health of employees in the interest of stakeholders
- Adopt advanced systems to safeguard the company's know-how, by means of antivirus and daily data back-up. daily data back-up
- Monitor the efficiency of the Quality System through an annual review performed by the Management and through 'Internal Inspections' planned and carried out throughout the year by qualified personnel qualified personnel;
- Constant monitoring of customer satisfaction.

Our Company is committed to periodically reviewing the Policy during Management Reviews, and to making it available to our customers. Management Reviews, and to make it available to interested parties, and within its organisation.

Vercelli (VC) 05/09/2022

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La Direzione


